

## **Complaint Form**

If you have a complaint you wish to make to us about a service we have provided please help us to respond to you by completing as much detail on this form as possible.

About You Please fill out the form w	ith as much detail as you can give us, so we can respond as quickly and effectively as possible.	
Title:		
Forename(s):		
Surname:		
Postal Address:		
Postcode:		
E-Mail Address:		
Mobile Number:		
Contact Phone Number:		
About Us We'd like some information about which service you are complaining about.		
Service or product you are complaining about:		
Our reference (if applicat	ole):	
Have you contacted us before regarding this matter?  Yes No		
Please give the date you	last contacted us regarding the complaint matter:	

Complaint Details In order for us to resolve your complaint quickly, please give us as much information as you can.	
How would you like the issue to be resolved for you?	

Please email the completed form to :

complaints@registry-trust.org.uk

Alternatively please post to:

3rd Floor 12 Carthusian Street Barbican London EC1M 6EB